

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Robert G. Taub, Acting Chairman;
Tony Hammond, Vice Chairman;
Mark Acton;
Ruth Y. Goldway; and
Nanci E. Langley

Periodic Reporting
(Proposal Twelve)

Docket No. RM2015-5

NOTICE AND ORDER ESTABLISHING COMMENT DEADLINES CONCERNING
POSTAL SERVICE STATUS REPORT

(Issued September 1, 2015)

On August 28, 2015, the Postal Service filed a status report containing additional information to support its proposed costing methodology (Proposal Twelve) for Customer Care Centers.¹ The Postal Service states that the Report contains the additional information needed for the Commission to give final approval of Proposal Twelve. Report at 1.

¹ Status Report of the United States Postal Service Regarding Order No. 2462, August 28, 2015 (Report).

In Order No. 2462, the Commission directed the Postal Service to provide a more thorough analysis of the variability of attributable call types with volume and the distribution keys used to allocate the attributable costs to the products.²

As part of its Report, the Postal Service has submitted two documents. The first addresses the variability issues. Report, Attachment One (Report on Estimation of Variabilities for Customer Care Centers). The second document addresses distribution keys. *Id.*, Attachment Two (Customer Care Centers – Distribution Keys).

In order to afford interested persons an opportunity to express their views on the Postal Service's Report and whether the Commission should issue final approval of Proposal Twelve based on the information provided, the Commission is establishing deadlines for the filing of initial and reply comments. Interested persons, including the Public Representative, may submit comments on the Report no later than September 22, 2015. Reply comments are due no later than September 29, 2015.

It is ordered:

1. Comments are due no later than September 22, 2015.
2. Reply comments are due no later than September 29, 2015.
3. The Secretary shall arrange for publication of this Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary

² Order Conditionally Approving Analytical Principles Used in Periodic Reporting (Proposal Twelve), May 1, 2015, at 10-11 (Order No. 2462).